

Daphne.Duke

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From: Jocelyn.Boyd
Sent: Friday, February 14, 2014 7:55 AM
To: Daphne.Duke; Deborah.Easterling; Tricia.DeSanty
Cc: charles.terreni@terrenilaw.com; selliot@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Subject: FW: Tega Cay Water Service

From: Diane Davis [mailto:dedavis52@gmail.com]
Sent: Wednesday, February 12, 2014 11:10 AM
To: Jocelyn.Boyd
Subject: Tega Cay Water Service

Dear Jocelyn Boyd,

I am a resident of Tega Cay, SC. We have been fighting with Tega Cay Water Service for clean water, maintenance and system improvements for years. My husband and I personally had to pay almost \$8000 for a repair to our system in 2010, even after arguing with UI/TCWS for months.

UI/TCWS has not maintained or improved our water systems even though they have had an increase of 14% in 2010 and 33% in 2013. Our health is at risk! They have decreased the value of our homes by dumping more than 500,000 gallons of sewage into Lake Wylie from January 2013 to January 2014 and who knows how much more before that.

DHEC has fined them twice: \$22,000 and \$60,000. Those fines are just passed onto us, and the money goes to DHEC and York County. Fines for a company as wealthy as UI/TCWS is simply a nuisance to them.

We can't sue them in small claims courts, they are protected by law as a private company and as a public utility against consumer suits.

I believe as customers we should have the rate increases in 2010 and 2013 rescinded and refunded. We did not get the service we paid for.

We need your help.

Thank you,

Diane E. Davis